



MEDICAL HOME
— DEVELOPMENT GROUP —

Company Description

Medical Home Development Group (MHDG) is a healthcare consulting and technology company focused on providing comprehensive professional services and support to healthcare organizations to meet accreditation standards and profitability. In 2011 the Medical Home Development Group was published in the Patient Centered Primary Care Collaborative's Practice Transformation Resource Guide, *"Putting Theory into Practice,"* as one of several select healthcare services companies that provide a spectrum of professional and technical services to healthcare organizations, namely front line physician practices. MHDG has created strategic alliances with healthcare service organizations to deliver a unique PCMH expertise to our clients.

MHDG provides healthcare organizations with on-demand technology and processes that transform organizations into a recognized and accredited Patient Centered Medical Home.

MHDG's mission is to provide our clients with access to cutting edge resources that assist in assessing, planning and delivering a complete long-term solution to practice transformation. Our team members possess decades of experience in Health Information Technology, Process Improvement, Revenue Cycle Management, Project Management and Strategic Planning.

We at MHDG know that the data suggest that the Patient Centered Medical Home model will deliver improved quality and reduced costs and prove attractive to patients and their families. Healthcare organizations are recognizing the benefit of higher reimbursements for providing excellent, comprehensive primary care.



PCMHAssure

PCMHAssure manages the PCMH Recognition and Accreditation process. You simply assign pre-populated tasks to your care team and watch the Compliance Dashboard. PCMHAssure is a must for every Project Manager or Team Leader with the responsibility of PCMH Recognition or Accreditation.

PCMHAssure will allow you to:

1. Centralize and Manage recognition and accreditation documentation requirements
2. Allocate resources
3. Monitor Cost
4. Collaborate and communicate
5. Assign and track tasks to team members



Once accredited remain PCMH compliant:

1. Improve PCMH workflow performance
2. Verify that PCMH Standards are addressed each day
3. Manage processes from your desktop real-time
4. Manage multiple locations
5. Generate compliance reports at the end of each day, week or month
6. Task PCMH compliance visibility across the entire organization



What Is Clearview360?

- Web-based tool
- Assessment of healthcare organizations, not individuals
- Surveys completed by administrators, clinical staff, non-clinical staff, and patients/clients
- Identifies strengths and areas for improvement
- Suitable for any size healthcare organization
- Assesses unique configuration of diversity in the service area (race, ethnicity, language, and religion)
- Measures:
 - CLAS Standards
 - Joint Commission Standards
 - CAHPS patient experience, including health literacy and cultural competency item sets
- Integral part of the continuous quality improvement (CQI) cycle:
 - Assess
 - Identify deficiencies/opportunities for improvement
 - Tailor and implement interventions
 - Re-assess
- Clearview 360 has undergone a rigorous scientific validation study published in a major peer-reviewed journal.

Polyglot Systems

Polyglot Systems' (www.pgsl.com) mission is to improve health outcomes by developing technologies that help patients and providers understand one another. The need for such technologies is severe. One third of the US population is "low health literate" and nearly 30 million Americans have limited English proficiency. These populations struggle to understand medical information well enough to properly manage their health. They are more likely to be non-adherent to their treatment regimens, more likely to be hospitalized, more likely to mismanage chronic conditions, more likely to visit the emergency room, and more likely to experience medication errors.

By improving patient and provider understanding, Polyglot's products help its customers overcome these challenges and deliver care that is more effective, efficient and patient-centered. Polyglot's technologies can be integrated into EHR, pharmacy management and other systems, making their benefits available within existing provider workflow. Custom solutions can be designed and built for clients with unique needs. Polyglot's customers include public agencies, hospitals, community health centers and retail pharmacies.

“polyglot”[®]

Health Through Understanding[®]





PRINCIPLES OF MEDICAL HOME

1. PERSONAL PHYSICIAN
2. PHYSICIAN DIRECTED MEDICAL PRACTICE
3. WHOLE PERSON ORIENTATION
4. CARE IS COORDINATED AND/OR INTEGRATED
5. QUALITY AND SAFETY
6. ENHANCED ACCESS
7. PAYMENT

How Do You Build a Patient-Centered Medical Home?

The PCMH is a healthcare setting that facilitates partnerships between individual patients and their personal physicians, and, when appropriate, the patient's family. In February 2007, four primary care societies—American Academy of Family Physicians, American Academy of Pediatrics, American College of Physicians and the American Osteopathic Association—developed the Joint Principles for the PCMH, summarized in these points:

- Ongoing relationship with a personal physician
- Physician-directed medical practice
- Whole-person orientation
- Care is coordinated and/or integrated
- Quality and safety
- Enhanced access to care
- Payment appropriately recognizes the added value

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